

# Private Booking Terms and Conditions



## **Bookings**

A provisional booking can be made by telephone or email to the Jonas Centre office and will be held for ten (10) days until a booking form and a non-refundable deposit of 10% is received. Please advise at the time of booking if any guest has a disability in order to ensure the allocation of the most suitable cabin.

Payment can be made by BACS (bank details given on request), cheque or debit card.

Prices include VAT where applicable. We reserve the right to alter our prices to reflect any future change in VAT.

## **Confirmation of the booking**

The Jonas Centre will confirm the booking following receipt of a completed and signed booking form and payment of the deposit.

The balance of rent (including the charge for any pets) is due six (6) weeks before commencement of the holiday. If the balance of rent is not received by that date the Jonas Centre reserves the right to re-let the cabin(s).

## **Arrival & Departure**

The cabins will be available for occupancy from **3pm**. Please advise The Jonas Centre in advance if your arrival time is to be later than **5.00pm**. Cabins should be vacated by **10.00am** on the day of departure, except on Sundays when departure time is by **3.30pm**

## **Cancellations**

All cancellations must be made in writing to The Jonas Centre, and are only effective on the date received. Cancellation of a booking will be subject to the following charges:

- a) Cancellation of a booking made within eight (8) weeks of a visit will be charged at 50% of the rent.
- b) Cancellation of a booking made within four (4) weeks of a visit will be charged at 100% of the rent.
- c) The Jonas Centre recommends that to safeguard the possible loss of part or all costs due to cancellation or curtailment that individuals take out some form of cancellation or travel insurance.

## **Liability & Insurance**

The Jonas Centre assumes no liability for injury or death, damage to or loss of personal property, accident, delay, cancellation, irregularity or inconvenience caused, save where such loss is caused or contributed to by the negligence of some person acting as a servant or agent of The Jonas Centre.

The Jonas Centre has Public Liability and Employers Liability Insurance

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## Rules

**When on site guests are requested to observe the following rules for the benefit of all guests and Jonas Centre neighbours:-**

- i. Smoking or vapouring is not permitted in any of the Centre's buildings
- ii. Please do not enter fields or barns containing animals
- iii. Keep noise to an absolute minimum between 10.00pm and 8.00am

**Please note the following will not be tolerated and could result in the member of staff on duty asking the individual(s) responsible to leave:-**

- a. Taking or possession of illegal drugs
- b. Drunkenness
- c. Possession or consumption of alcohol underage
- d. Tampering with the fire alarm system (including the covering or removal of smoke detectors)
- e. The letting off of fire extinguishers
- f. Tampering with electrical equipment/lighting
- g. Aggressive behaviour towards other guests or staff
- h. Fighting
- i. Theft/entering accommodation assigned to other groups or persons without permission
- j. Possession or use of a firearm, crossbow, catapult or other offensive weapon
- k. Any action which causes distress to the animals

All sickness or illness should be reported to the member of staff on duty as soon as possible.

Children should be supervised, particularly on the playground, at all times by an adult. No child(ren) under the age of 16 should be left either in a cabin or on The Jonas Centre property unsupervised. The Jonas Centre and its staff cannot take responsibility for any unsupervised children.

## Damage & loss of keys

Any breakages or damage should be reported at the earliest opportunity to the member of staff on duty. Guests are responsible for the cost of repairs for any damage caused to the Centre's equipment and/or property. Lost keys will incur a charge of £5 per key.

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## Additional Housekeeping Charge

We reserve the right to levy an additional housekeeping charge of a minimum of £50 if the facilities are not left in the condition in which they were found on arrival or if it is evident that smoking has taken place in the cabin.

## Accommodation

The member of staff on duty has the right to appoint a member of the Jonas Centre staff or external professional company to enter a cabin and rectify any necessary repair without prior notice if the need arises.

Guests should familiarise themselves with the “In event of a Fire” instructions which are displayed on the wall in each cabin.

## Car Parking

Vehicles, their accessories and contents are parked at the Centre at the owner’s risk. Vehicles should not be parked anywhere on grass and care should be taken not to drive on the stone edging in Elm Wood.

## Pets

The Jonas Centre is happy to accept pets on the site provided they are booked in advance. A small charge per pet per night is payable on arrival (except for Registered Assistance dogs which are accepted free of charge). The maximum number of pets per cabin is 3. Pets are accepted on the condition that they are not left unattended in the cabin (unless they have their own lockable animal cage). **They must be on a lead whenever outside a cabin**, only exercised in the dog walking area and owners must pick up any mess made by their dog.

The Jonas Centre reserves the right to seek compensation for any damage and excessive cleaning costs caused by pets and ask that owners take responsible attitude to ensure that pets stay off the furniture and beds.

## Barbecues & camp fires

Please obtain the permission of the member of staff on duty before having a BBQ. Under NO CIRCUMSTANCES should fires be lit anywhere in the vicinity of the

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cabins. Please check with the member of staff on duty for the location of the designated campfire area.

The use of lighted candles and tea lights in the cabins is prohibited.

Fireworks and sky lanterns are prohibited anywhere on site.

## **General information**

On arrival all guests should report in the first instance to reception, which is signposted from the main entrance.

Duvets and pillows are provided but guests should bring their own single sheets, single duvet covers, pillowcases, towels etc. Indoor shoes can also be a good idea to protect the cabins during wet and muddy times of the year.

**Our terms and conditions are under constant review  
and are subject to change.**

The Jonas Centre, Redmire, Leyburn, North Yorkshire, DL8 4EW  
01969 624900 | [stay@jonascentre.org](mailto:stay@jonascentre.org) | [www.jonascentre.org](http://www.jonascentre.org)

***“Self-catering accommodation & conference facilities;  
bringing individuals, families and groups closer together.”***

The Jonas Centre is operated by The Jonas Trust  
(Registered Charity Number 1049167, VAT Registration Number: 660305662)